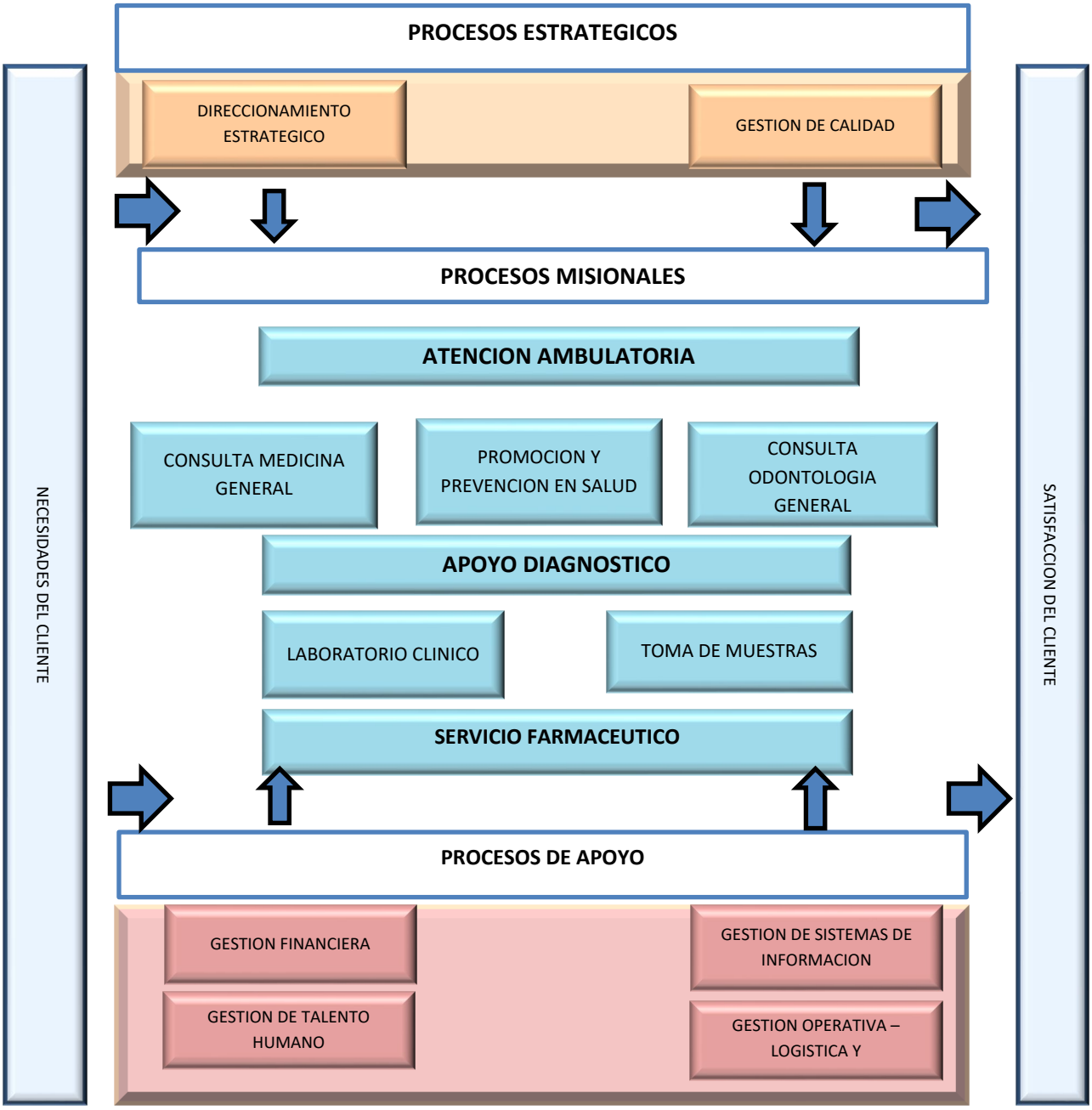MAPA DE PROCESOS LADMEDIS IPS